

## WARRANTY FOR BANNERFLEX® HARDWARE

**KBW BannerFlex® D3 and Metro® Brackets** are warranted for twelve (12) years, from the date of Consort Display Group invoice against defects in material and workmanship when installed according to KBW installation instructions and when used to support banners in the standard KBW size of 30" x 94" or smaller\*.

**REMEMBER: Refer to KBW Hardware Banding Chart on Installation Instructions for proper methods of attachment. Also, bracket installation must be inspected 30 days after the initial installation and every 60 days thereafter, making any necessary adjustments immediately.**

**This warranty does not apply where equipment is used, or installation performed, in any manner contrary to KBW's specifications and instructions, nor where equipment is altered or modified. Excessive force (hammering, etc.) is not necessary and will damage the castings and void the warranty. Nor does this warranty cover installation or removal costs incurred by customer. BannerFlex Brackets are warranted to withstand wind gusts up to 80 MPH when used with banners measuring 30" wide by 94" long or smaller.**

**KBW BannerFlex® JR Brackets** are warranted for a period of twelve (12) years from the date of Consort Display Group invoice against defects in material and workmanship when installed according to KBW installation instructions and when used to support banners 20" x 48" or smaller.

**\*BANNER & BRACKET SIZE NOTE:** BannerFlex Airow 37" exposed carries a warranty for 36"x94" banners or smaller when installed according to KBW installation instructions. BannerFlex Airow 31" exposed arm brackets carry a warranty for 30"x120" banners or smaller when installed according to KBW installation instructions. Custom products that are manufactured larger than our standard sizes by be subject to the above or to different warranties depending upon specifications. Please contact your sales representative for possible limited warranty.

**Screw-Gear Banding products and Tool-Applied Banding and Banding Tools** are not manufactured by Consort. These are warranted by each manufacturer for one-year against defects in material and workmanship when applied and installed according to each manufacturers' instructions.

**To file a Warranty Claim the following information will need to be submitted:**

- Invoice number of original bracket order
- Date of bracket failure
- Describe the weather conditions at time of failure
- Location (ZIP code) of bracket failure
- What size banners are installed on the banner brackets, W"x H"?
- Is banner installation vulnerable to truck traffic?
- At least (2) close-up photos, at different angles, of failed banner bracket
- At least (1) photo taken from further back showing complete banner installation